

From: [REDACTED]
To: [Hilary Martin](#)
Subject: FW: [EXTERNAL] Fw: New FixMyStreet council updates on report: "None of the four street lights are working"
Date: 08 April 2024 16:50:06

Hi Hilary - FYI

Kind regards

MARLOWTOWNCOUNCIL

Court Garden
Pound Lane
Marlow
Bucks SL7 2AG

T: 01628 484024

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From: [REDACTED]
Sent: Monday, April 8, 2024 4:27 PM
To: [REDACTED]
Subject: Fwd: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

Hello Hilary,

FYI

Kind Regards

From: [REDACTED]
Sent: Monday, April 8, 2024 1:00:35 PM
To: [REDACTED]
Subject: RE: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four

street lights are working'

Hi [REDACTED]

The crew have attended to the columns in [REDACTED] and all but number LC005 are working. They will be going back in due course to get that into light.

Thanks

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: Tuesday, April 2, 2024 1:45 PM

To: [REDACTED]

Subject: RE: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

[REDACTED]

No problem.

[REDACTED]

[REDACTED]
Buckinghamshire Council

[REDACTED]

<https://fixmystreet.buckinghamshire.gov.uk/>

From: [REDACTED]

Sent: Tuesday, April 2, 2024 1:28 PM

To: [REDACTED]

Subject: RE: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

Hi [REDACTED]

Ok I will raise jobs for numbers one to 5, but could you say in the future, they will need to be more specific

Thanks

[REDACTED]

[REDACTED]

[REDACTED] | [REDACTED]
Street Lighting Department

[REDACTED]

From: [REDACTED]
Sent: Tuesday, April 2, 2024 12:46 PM
To: [REDACTED]
Subject: FW: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

[REDACTED]

Hi [REDACTED]

It is all 4 of the street lamps which are not working.

Thank you.

[REDACTED]

[REDACTED]
Buckinghamshire Council

[REDACTED]

<https://fixmystreet.buckinghamshire.gov.uk/>

From: Hilary Martin <hilarymartin@marlow-tc.gov.uk>
Sent: Tuesday, April 2, 2024 12:43 PM
To: [REDACTED]
Subject: Fw: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

Thanks [REDACTED] just had this into office email its the four street lights at [REDACTED] [REDACTED]



Best wishes

Hilary

Mrs Hilary Martin PSLCC

Town Clerk

MARLOWTOWNCOUNCIL

Court Garden

Pound Lane

Marlow

Bucks SL7 2AG

01628 484024

hilarymartin@marlow-tc.gov.uk

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From: 

Sent: 02 April 2024 12:40

To: Hilary Martin <hilarymartin@marlow-tc.gov.uk>

Subject: FW: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four

street lights are working'

Hi Hilary – please see below

Kind regards



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From: [REDACTED]
Sent: Tuesday, April 2, 2024 12:38 PM
To: [REDACTED]
Subject: FW: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

Hi Hilary,

I have updated [REDACTED] they have been reported on Fix my street, are you able to confirm the locations and they will log them.

Kind regards,

[REDACTED]
[REDACTED]

Buckinghamshire Council

[REDACTED]

[Redacted]

<https://fixmystreet.buckinghamshire.gov.uk/>

From: [Redacted]
Sent: Tuesday, April 2, 2024 12:35 PM
To: [Redacted]
Subject: RE: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

Dear [Redacted]

Thank you for your email.

On checking to see what reports we have, I can see that LC001 and LC002 were in light on the 27/03/2024.

Do I presume that it is LC003 and LC004 that are out of light?

The Town council need to report the columns that are out of light via FMS, that is the way forward, as we do not have any outstanding reports.

On this occasion, if they let me know which ones they are I will raise a job for them and get the crew to attend to them.

I look forward to hearing from you in due course.

Thanks

[Redacted]

[Redacted]

[Redacted] | [Redacted]
Street Lighting Department

[Redacted]

From: [Redacted]
Sent: Tuesday, April 2, 2024 10:06 AM
To: [Redacted]
Subject: FW: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

[Redacted]

Hello [Redacted]

Are you able to help with the below.

When the streetlights at [REDACTED] [REDACTED] [REDACTED] are going to be fixed?

Thank you.

[REDACTED]
[REDACTED]
[REDACTED]

Buckinghamshire Council

[REDACTED]
[REDACTED]

<https://fixmystreet.buckinghamshire.gov.uk/>

From: Hilary Martin <hilarymartin@marlow-tc.gov.uk>

Sent: Tuesday, April 2, 2024 9:47 AM

To: [REDACTED]

Subject: Re: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

Many thanks [REDACTED]

Its the four street lights at [REDACTED] [REDACTED] [REDACTED]

Best wishes

Hilary

Mrs Hilary Martin PSLCC

Town Clerk

MARLOWTOWNCOUNCIL

Court Garden

Pound Lane

Marlow

Bucks SL7 2AG

01628 484024

hilarymartin@marlow-tc.gov.uk

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From: [REDACTED]
Sent: 02 April 2024 08:45
To: Hilary Martin <hilarymartin@marlow-tc.gov.uk>
Subject: RE: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

Hello Hilary,

The best contact is [REDACTED] [REDACTED] who is part of [REDACTED] Team now.

Do you know the location and I can chase with her?

Thank you.

[REDACTED]
[REDACTED]
[REDACTED]
Buckinghamshire Council

[REDACTED]

<https://fixmystreet.buckinghamshire.gov.uk/>

From: Hilary Martin <hilarymartin@marlow-tc.gov.uk>

Sent: Wednesday, March 27, 2024 9:00 PM

To: [REDACTED]

Subject: [EXTERNAL] Fw: New FixMyStreet council updates on report: 'None of the four street lights are working'

Hi [REDACTED]

Hope all is good with you? Please could you let me know who is now responsible for street lighting at Bucks we have no contact on our directory. The below has been reported by residents several times and most recently by me. The report keeps coming back saying fixed but the lights still aren't working?

Many thanks

Hilary

Mrs Hilary Martin PSLCC

Town Clerk

MARLOWTOWNCOUNCIL

Court Garden

Pound Lane

Marlow

Bucks SL7 2AG

01628 484024

hilarymartin@marlow-tc.gov.uk

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From: [REDACTED]

Sent: 27 March 2024 16:04:09

To: Hilary Martin <hilarymartin@marlow-tc.gov.uk>

Subject: New FixMyStreet council updates on report: 'None of the four street lights are working'

Council update on "None of the four street lights are working"

New updates on [None of the four street lights are working](#)

This is an update to the report you made.

We are very pleased to tell you that the issue reported has now been resolved.

The reports you make to us are invaluable, they help us achieve our pledge to always put safety first by prioritising the most critical repairs, being available to react 24/7 and regularly inspecting the highway.

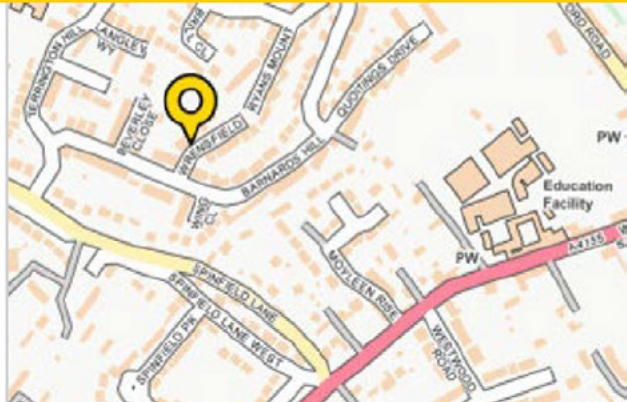
Thank you again for bringing this to our attention

Feedback helps us improve our services, so please tell us your views using this simple [Form](#)

Regards

Buckinghamshire Highways

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None of the four street lights are working

All four street lights are not working

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From: [REDACTED]
To: [Hilary Martin](#)
Subject: Re: New FixMyStreet council updates on report: "None of the four street lights are working"
Date: 08 April 2024 20:59:29

Dear Mrs Martin

I have checked the light outside my house this evening and it is indeed working. I could see the one next door was also on but couldn't really see the others from my home.

Thank you so much for your help in making this happen, hopefully the last light will be working soon.

Regards

[REDACTED]

[Yahoo Mail: Search, organise, conquer](#)

On Mon, 8 Apr 2024 at 16:54, Hilary Martin
<hilarymartin@marlow-tc.gov.uk> wrote:

Dear [REDACTED]

I have had the below response from the [REDACTED] Street Lighting at Bucks.

The crew have attended to the columns in [REDACTED] and all but number LC005 are working. They will be going back in due course to get that into light.

Please would you be so kind as to confirm if this is correct from your perspective?

Many thanks

Hilary

Mrs Hilary Martin PSLCC
Town Clerk

MARLOWTOWNCOUNCIL

Court Garden
Pound Lane
Marlow
Bucks SL7 2AG

01628 484024
hilarymartin@marlow-tc.gov.uk

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From: [REDACTED]
Sent: 27 March 2024 19:51
To: Hilary Martin <hilarymartin@marlow-tc.gov.uk>
Subject: Re: New FixMyStreet council updates on report: 'None of the four street lights are working'

Thank you Hilary for sending me this information which is incorrect .

There are no street lights working in [REDACTED] this evening. This is similar to the response I received, I have no idea where this misinformation comes from, there must be someone somewhere responsible

Do you think there is anything else that can be done to sort this problem?

Really appreciate your help

Regards

[REDACTED]

[Yahoo Mail: Search, organise, conquer](#)

On Wed, 27 Mar 2024 at 16:20, Hilary Martin <hilarymartin@marlow-tc.gov.uk> wrote:

Dear [REDACTED]

Please see below that tells me that the lights have been fixed in response to my request. Please would you be so kind as to confirm that the lights are indeed working again?

Best wishes

Hilary

**Mrs Hilary Martin PSLCC
Town Clerk**

MARLOW TOWN COUNCIL

Court Garden
Pound Lane
Marlow
Bucks SL7 2AG

01628 484024
hilarymartin@marlow-tc.gov.uk

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From: [REDACTED]
Sent: 27 March 2024 16:04
To: Hilary Martin <hilarymartin@marlow-tc.gov.uk>
Subject: New FixMyStreet council updates on report: 'None of the four street lights are working'

Council update on "None of the four street lights are working"

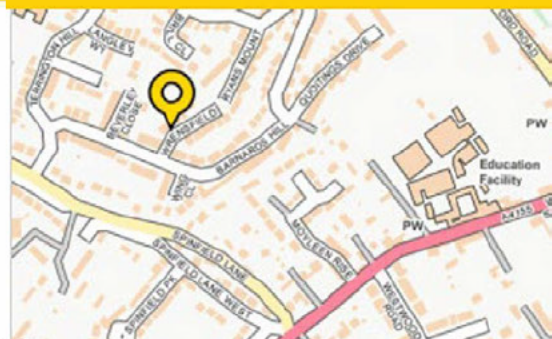


New updates on [None of the four street lights are working](#)

This is an update to the report you made.

We are very pleased to tell you that the issue reported has now been resolved.

The reports you make to us are



None of the four street lights are working

All four street lights are not working

invaluable, they help us achieve our pledge to always put safety first by prioritising the most critical repairs, being available to react 24/7 and regularly inspecting the highway.

Thank you again for bringing this to our attention

Feedback helps us improve our services, so please tell us your views using this simple [Form](#)

Regards

Buckinghamshire Highways

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